

# FREQUENTLY ASKED QUESTIONS



## **I'm not a senior – can I ride your buses?**

Yes, anyone can ride our transit vehicles. Rides are scheduled on a 1<sup>st</sup> come 1<sup>st</sup> serve basis. However, in some rural areas of the county service is limited.

**Do you come to my house and pick me up?** Yes, we have demand response buses that will take you from your Origin and take you to your Destination. Our buses must be able to turn around in your driveway as we do not stop on the road or back in or out of driveways.

**Is there a cost for riding the buses?** Yes, fares are based on distance from our office to your location as well as age and disability. Exact change is required as we are unable to make change. Rates are listed on the Demand Response Link.

## **I'm in a wheelchair, do you provide assistance?**

No. We provide Origin to Destination Service only. You must provide your own personal care attendant (PCA) if you require assistance getting from your home to the bus or from the bus to your destination. All Cecil Transit buses are wheelchair lift equipped and can accommodate a wheelchair with a combined weight of 800 lbs.



## **Do you just go to medical appointments?**

No. Medical appointments are our priority, but you can use our services to get to other destinations as well.

**Can I catch your bus at a bus stop?** Yes. We have fixed route buses that travel the Route 40 corridor. You can catch a fixed bus service at marked stops in Elkton, Glasgow, North East and Perryville. Refer to [www.ceciltransit.com](http://www.ceciltransit.com) links for locations of Elkton, Glasgow, North East, Charlestown, Cecil College N.E. & Perryville for scheduled times and locations.

