



CECIL COUNTY ANIMAL CARE AND CONTROL COMPLAINT INSTRUCTIONS

In accordance with the Cecil County Code Chapter 142, Article II, §142-3 (G): *"All complaints concerning the Animal Care and Control Authority shall first be submitted in writing to the Animal Care and Control Authority, as well as to the Animal Care and Control Oversight Commission. The Animal Care and Control Authority shall notify the Animal Care and Control Oversight Commission, as well as the complainant, in writing, of the outcome of the complaint. In the event a complainant feels his/her complaint was not handled in an appropriate manner by the Animal Care and Control Authority, the complainant shall then appeal to the Animal Care and Control Oversight Commission."*

To submit a written complaint please complete the attached form and mail a copy to both the Animal Care & Control Authority and Animal Care & Control Oversight Commission at the following addresses:

Animal Care and Control
Attn: Jenn Callahan/Complaint
377 Hutton Road
Elkton, MD 21921

Animal Care and Control Oversight Commission
Attn: Madelyn Yelton
200 Chesapeake Blvd, Suite 2100
Elkton, MD 21921

To submit a complaint via email please send an email to the following email addresses:

Animal Care and Control: complaintsaboutacca@ab4l.org Madelyn Yelton: kpiazza@ccgov.org

Please Note: In the event a complainant feels his/her complaint was not handled in an appropriate manner by the Animal Care and Control Authority, the complainant shall then appeal to the Animal Care and Control Oversight Commission.



CECIL COUNTY ANIMAL CARE AND CONTROL COMPLAINT FORM

Name: _____

Address: _____

City/Town: _____

State: _____

Zip Code: _____

Phone: _____ Alternate Phone: _____

Email: _____

Description of complaint/inquiry (please be specific – list times, dates, locations, etc.):

(Please use continuation page if additional space is needed)

